

## **Statement of Impartiality**

ISP places the utmost importance on integrity, impartiality and potential conflicts of interest for our certifications. In order that all stakeholders can have confidence in our certifications, it is essential that ISP conducts its certification business in a fair and impartial manner, and with avoidance of undue influence arising from conflicts of interest.

ISP Certification Committee shall commit to acting impartially in relation to its applicants, candidates, and certified persons. Certification decisions shall be made in accordance with policies and procedures. Policies and procedures affecting applicants, candidates, and certified persons shall be made public and shall fairly and accurately convey information about the certification program.

ISP Certification Committee shall understand threats to impartiality that include, but are not limited to, self-interest, activities from related bodies, relationships of personnel, financial interests, favoritism, conflict of interest, familiarity, and intimidation.

ISP Certification Committee shall periodically conduct a threat analysis to determine the potential, both real and perceived, of an individual or an organization to influence certification.

ISP wants to instill confidence in its certifications to its certificants, candidates, and the public at large by:

- Being impartial
- Employing competent personnel
- Being responsive to complaints
- Being open
- Providing access to relevant information gathered
- Employing fairness
- Transparency of processes
- Maintaining confidentiality
- Carrying out impartiality audits annually